



NEWS FLASH

Tuesday 23 May 2006

Online Application Tracking is here!

On Monday 29 May we are introducing a new user friendly system available to all, via our web page, that gives you access to track the progress of your application from lodgement through to determination!

Application tracking is available for Development Applications, Construction Certificates, Complying Development and Subdivision Certificates.

Using Application Tracking, you can track any application submitted after 1 July 2004 and access information on:

- Current status of the application
- Actions taken as part of the assessment process
- Email address link for further enquiries.

This is an easy to use system designed to help you save time! It allows you to follow your application and find out how it is progressing from the comfort of your own home or work at a time that is convenient for you. Now you don't have to call Council to find out what is happening with your application, most of the information you need is at your finger tips at your leisure.

To access this service, all you need to do is click on the Application Tracking link on the home page of Council's web site.

FOR MORE INFORMATION

Maria Tsounias
Coordinator - Communications and Community Relations
T 9562 1662 / M 0411 654 085 / F 02 9562 1777
mtsounias@rockdale.nsw.gov.au
www.rockdale.nsw.gov.au